



गृह मंत्रालय
MINISTRY OF
HOME AFFAIRS

सत्यमेव जयते

Cyber Jagrookta Diwas

DO'S & DON'T OF FINANCIAL CRIMES



Indian Cyber Crime
Coordination Centre

17.06.2022

AGENDA

ONLINE REPORTING OF CYBER CRIME

SCRATCH-AND-WIN FRAUD

CYBER SCAM THROUGH PROFILE PIC

FINANCIAL FRAUDS BY MISUSING PLATFORM

CREDENTIAL MANIPULATION FRAUDS

REFERRAL FRAUDS

CRYPTO-RELATED & GIVEAWAY FRAUDS

CLASSIC BOT ATTACKS

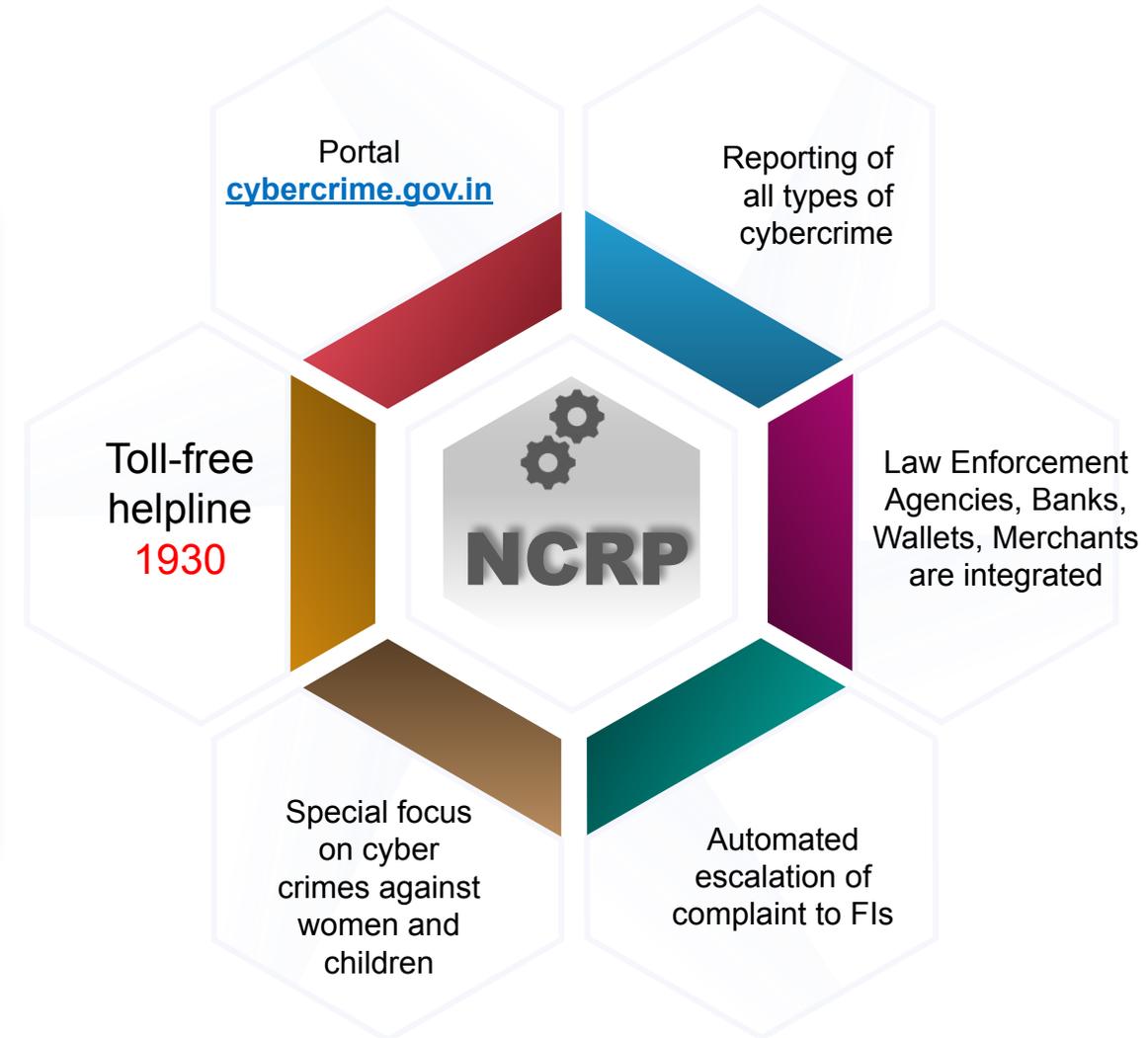
MONEY MULES

RED FLAGS

AWARENESS TIPS

DO'S AND DON'T

ONLINE REPORTING OF CYBER CRIME

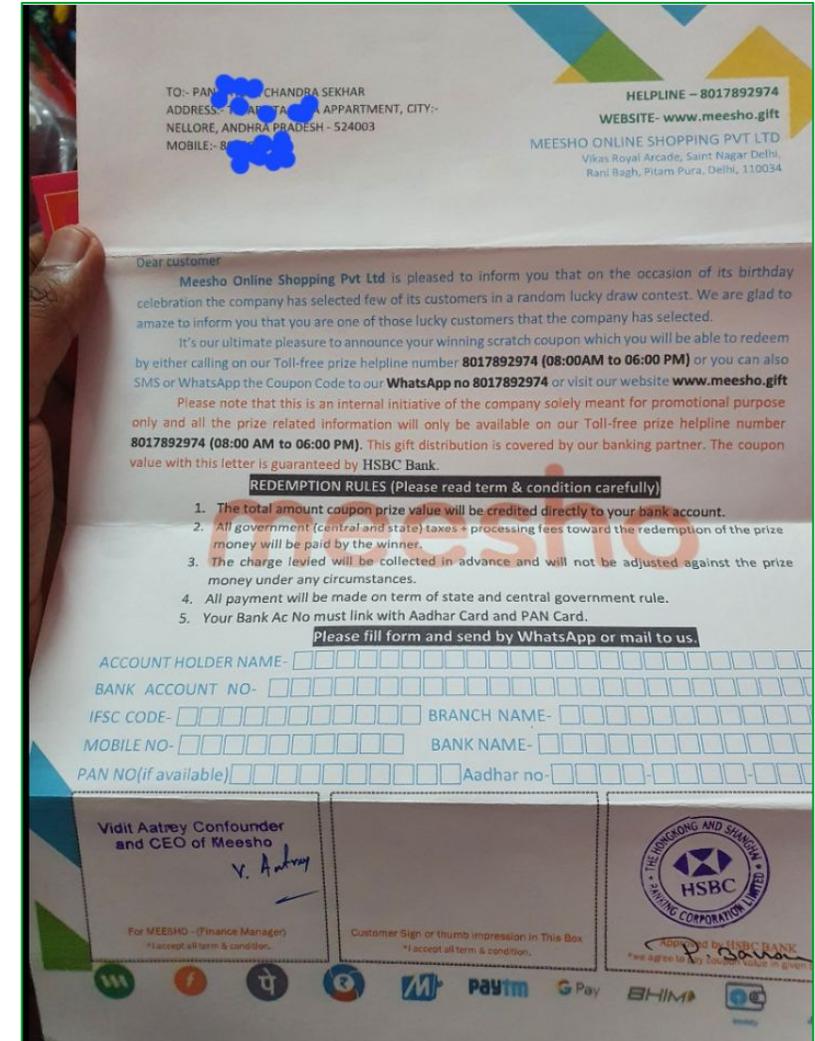




MODUS OPERANDI of EMERGING FINANCIAL FRAUDS

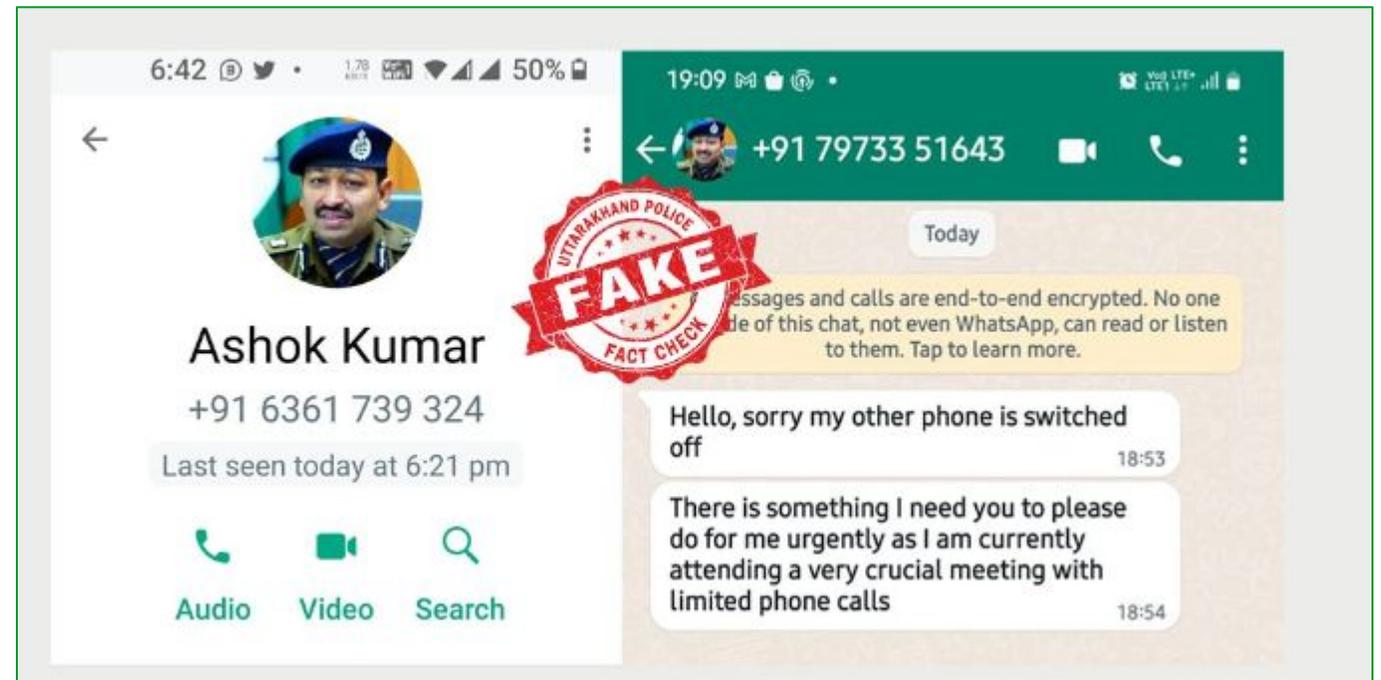
SCRATCH-AND-WIN FRAUD

Scamsters couriers scratch-and-win card home



CYBER SCAM THROUGH PROFILE PIC

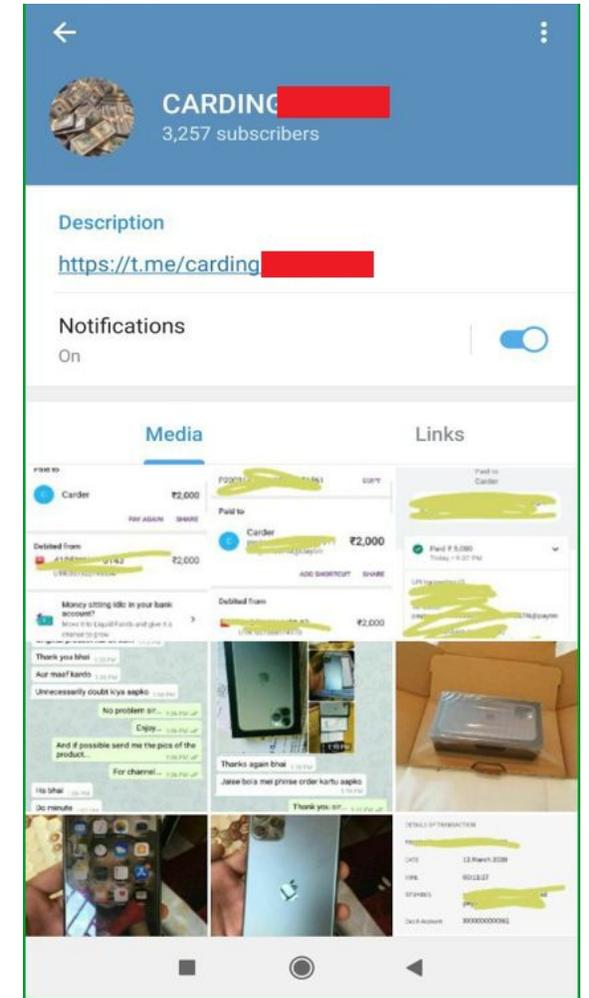
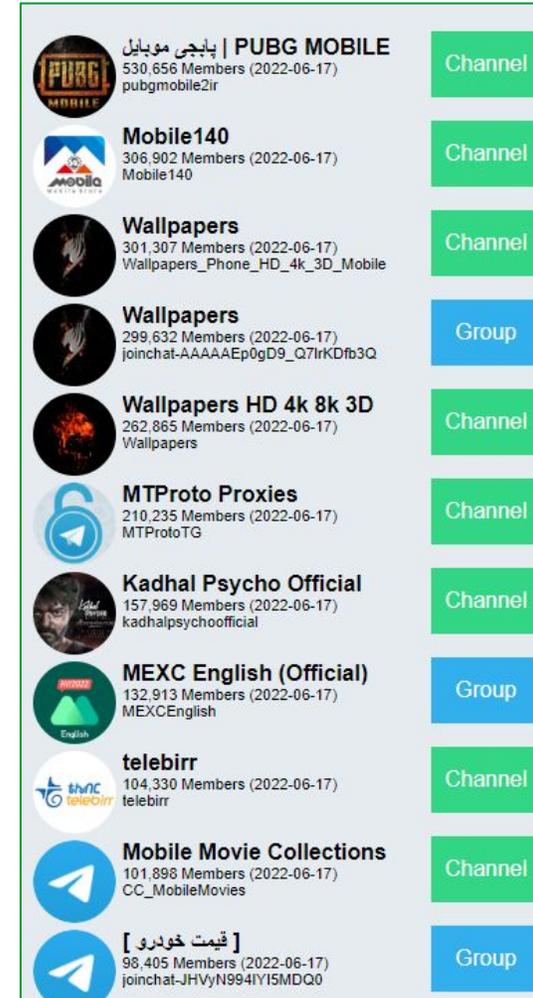
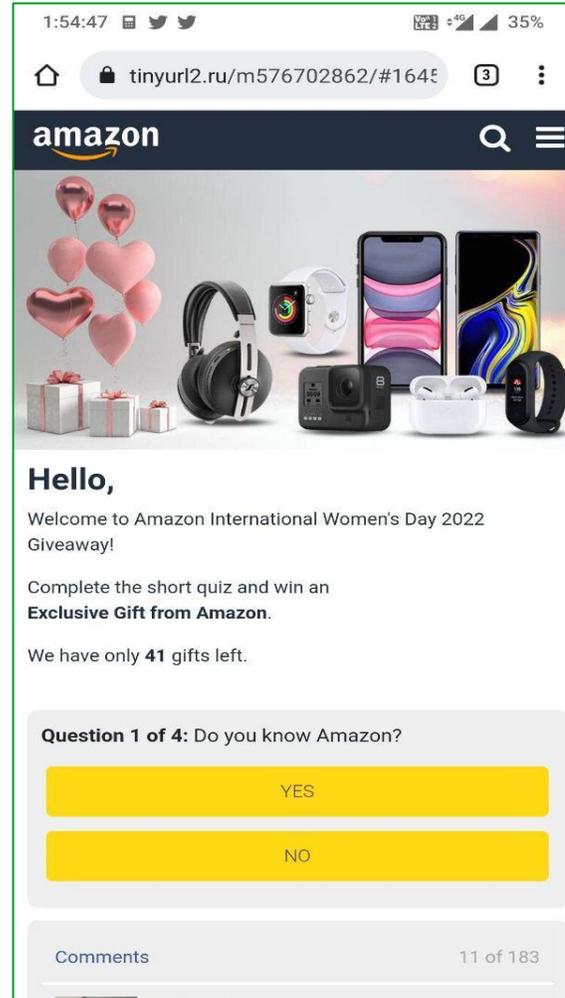
- Scammers allegedly using the identity and send messages through Social media platforms such as WhatsApp Facebook, Instagram etc. to many people for asking financial favour.



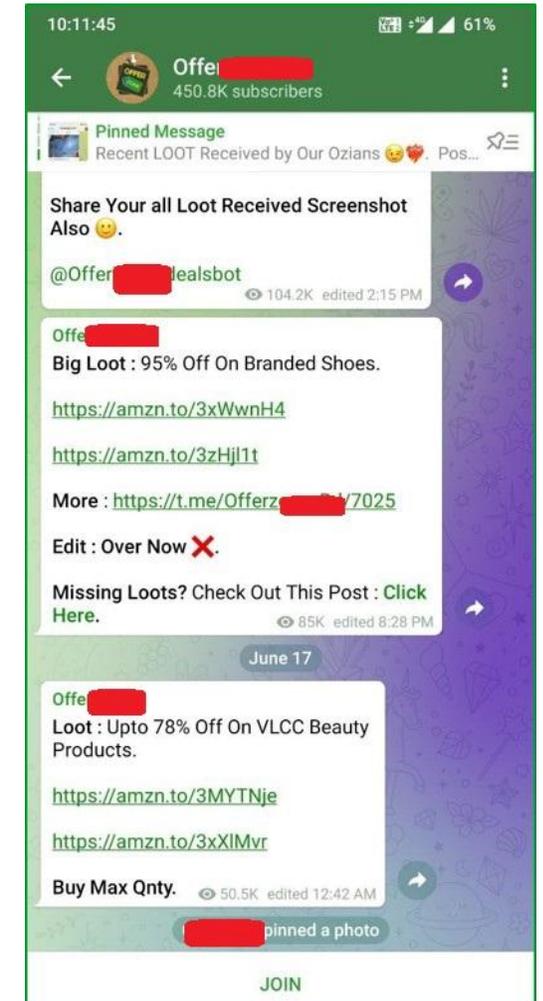
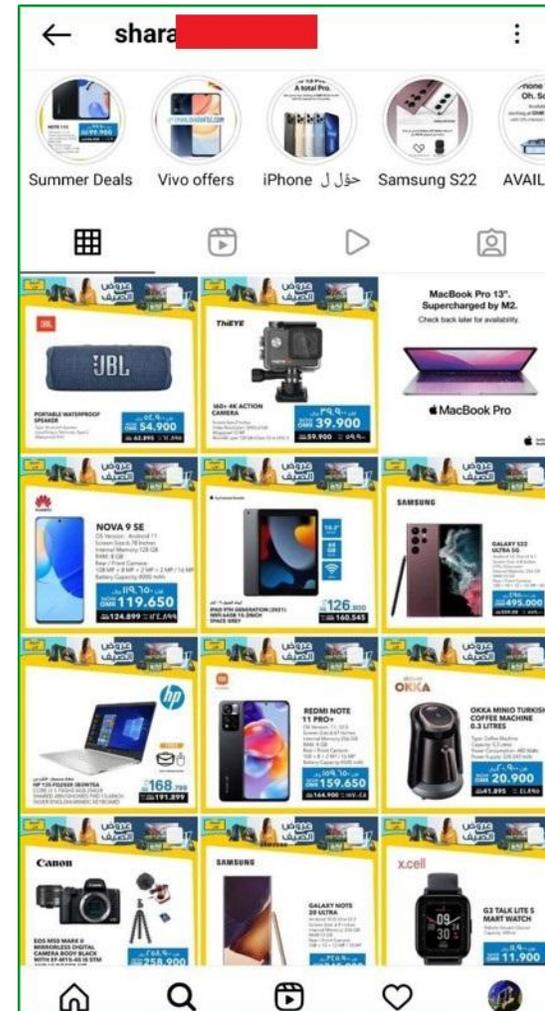
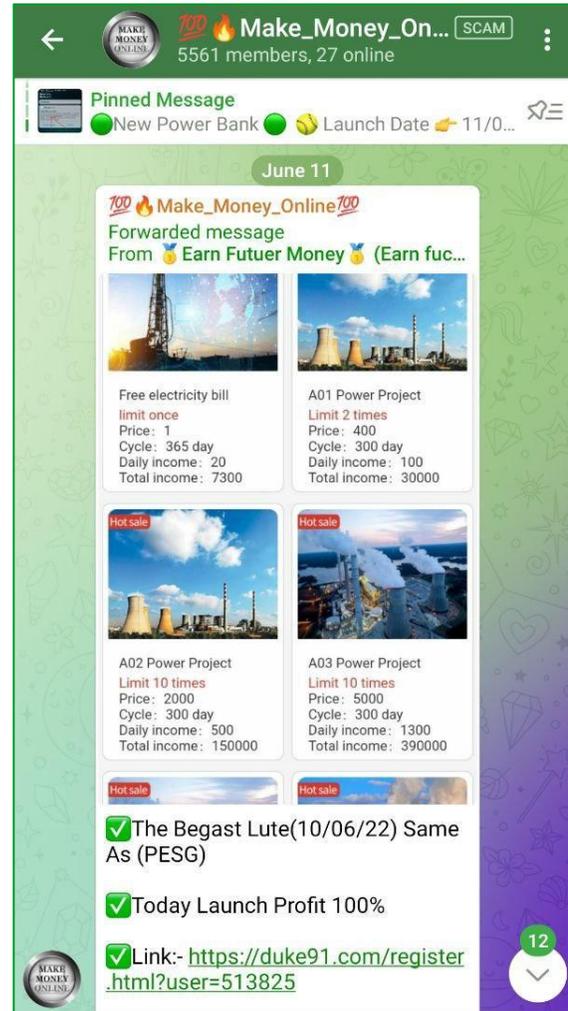
FINANCIAL FRAUDS BY MISUSING PLATFORM



Fraud group targeting electricity consumers via fake messages



FAKE SALE



GOOD SALES

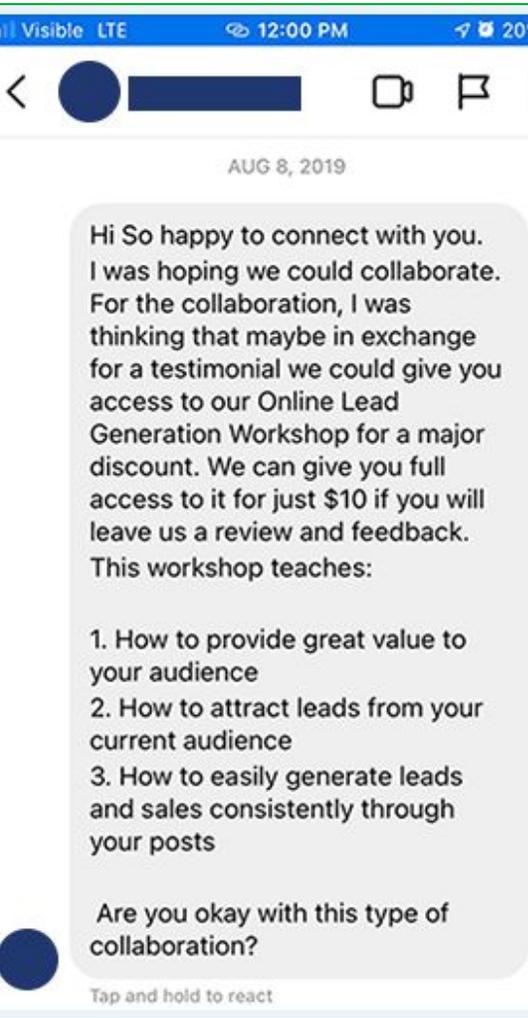
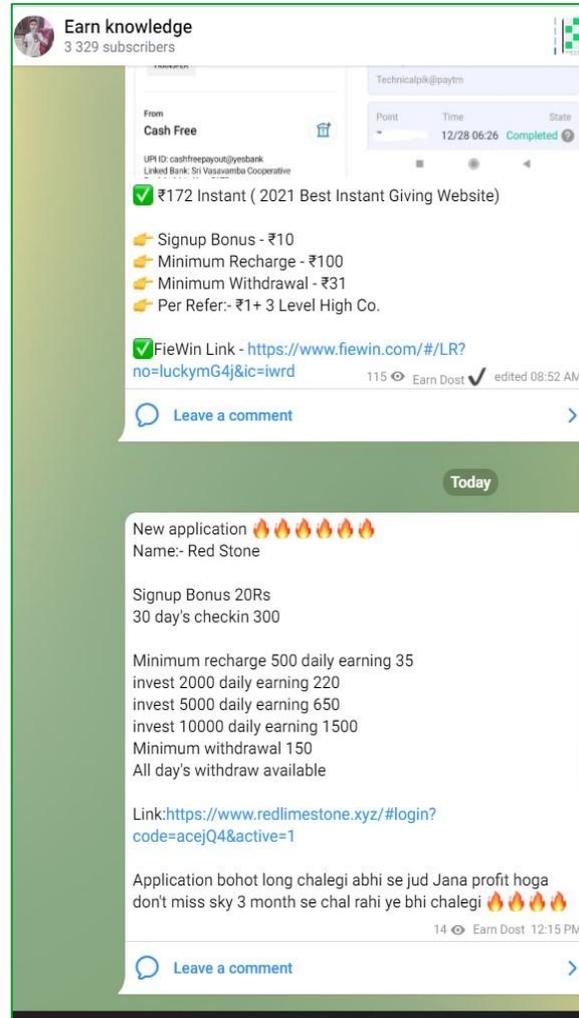
CREDENTIAL MANIPULATION FRAUDS



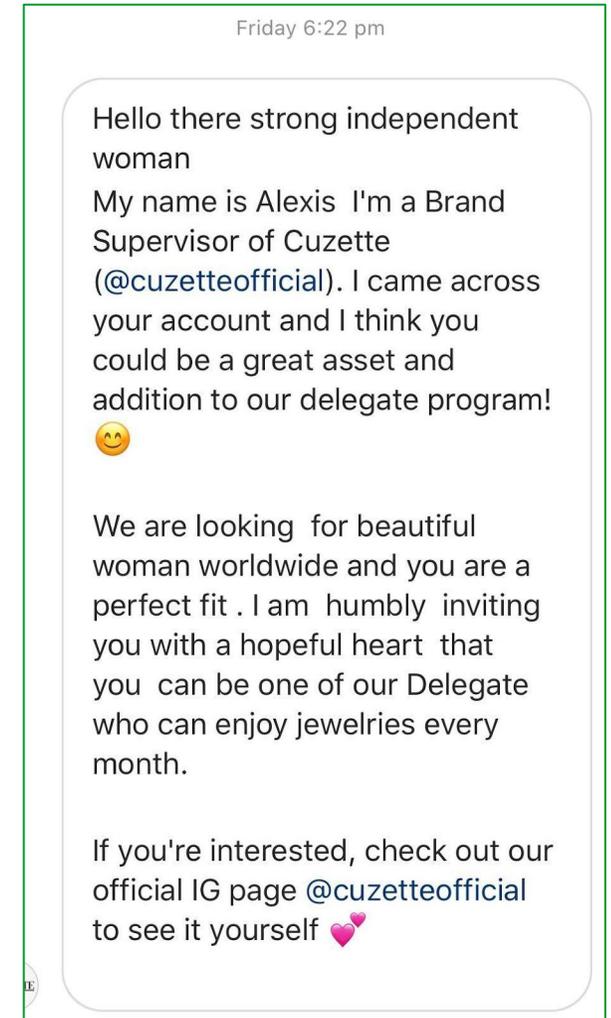
REFERRAL FRAUDS



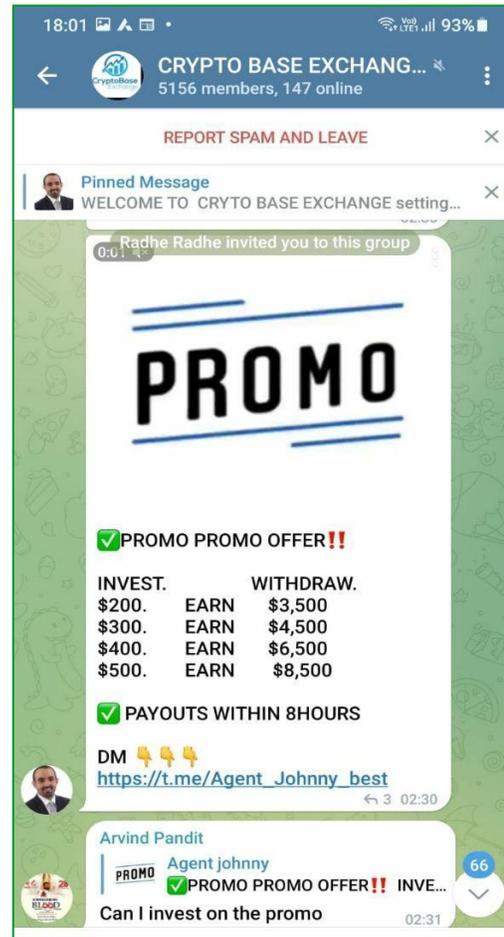
Investment and Earn



Company perspective collaboration through different SM platform



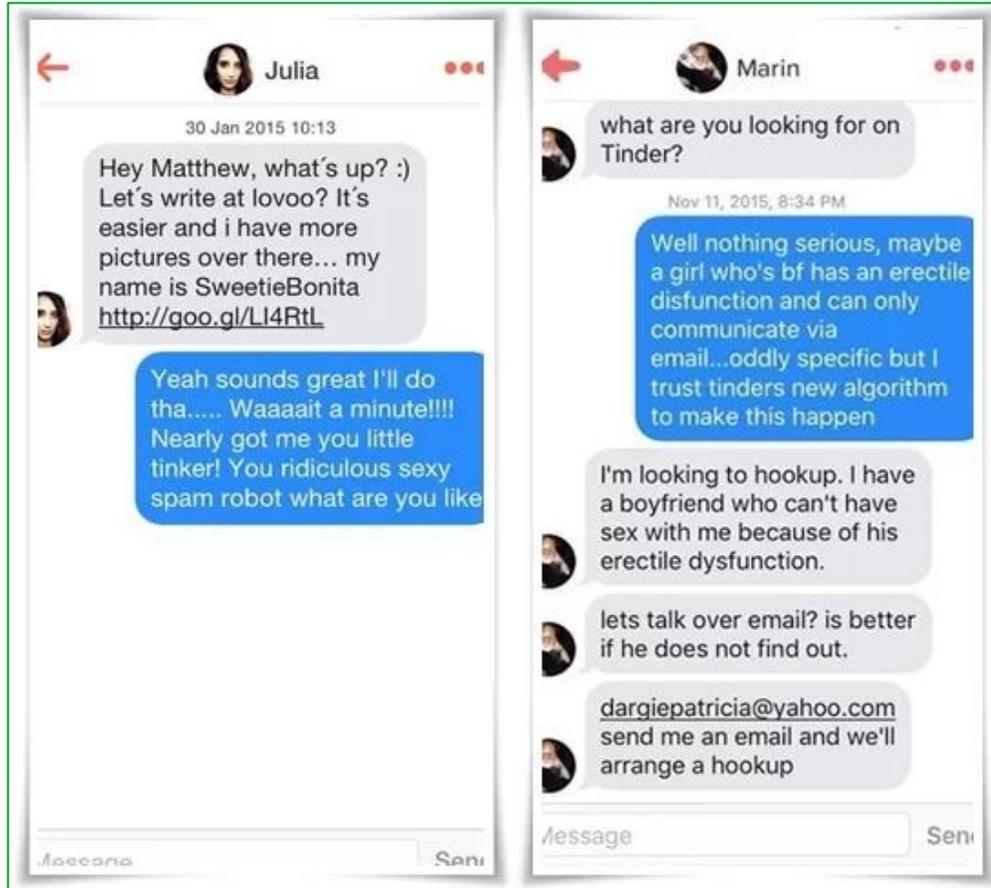
CRYPTO RELATED & GIVEAWAY FRAUDS



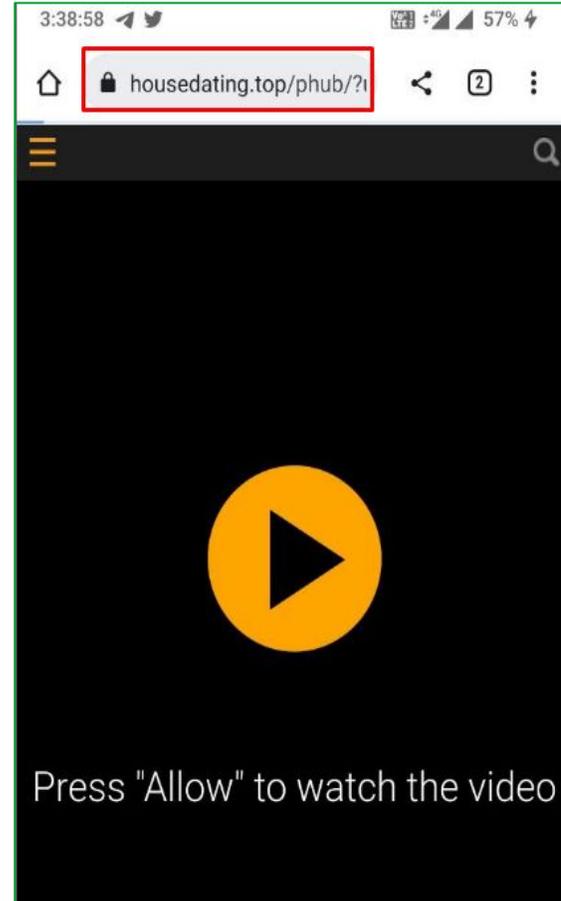
Channels and Groups

DM and Hashtags

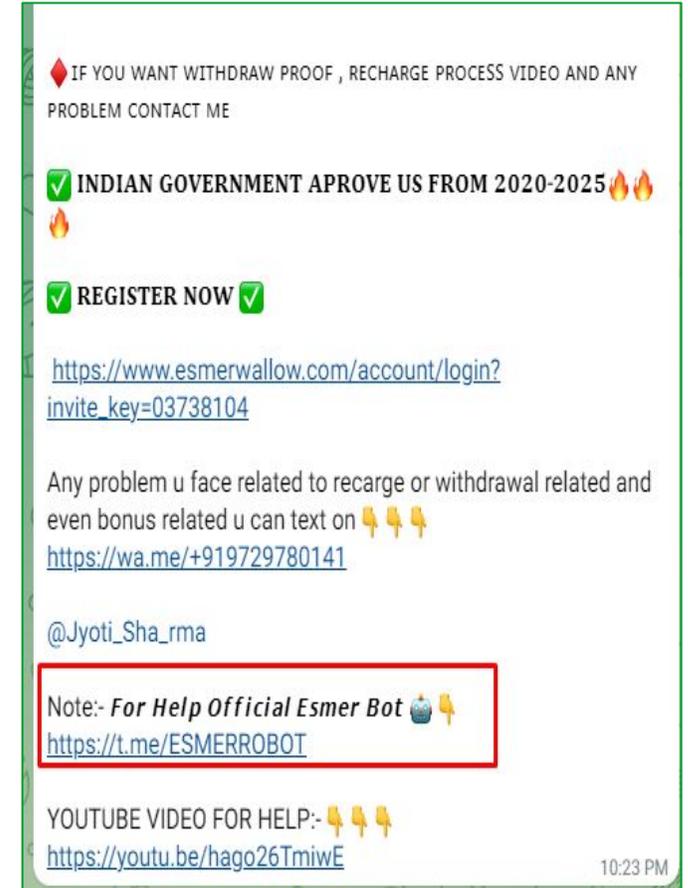
CLASSIC BOT ATTACKS



Shortening URL



Malicious Drive by Downloads



BoT Support

SOME AWARENESS TIPS

← **Cyber Dost** ✓
1,245 Tweets

MINISTRY OF HOME AFFAIRS | I-Cent. | 75 आज़ादी का अमृत महोत्सव | Ministry of Culture Government of India

CYBER SAFETY & NATIONAL SECURITY
Cyber Apradh se Azadi- Azadi ka Amrit Mahotsav

... [Message] [Notify] Following

Cyber Dost ✓
@Cyberdost

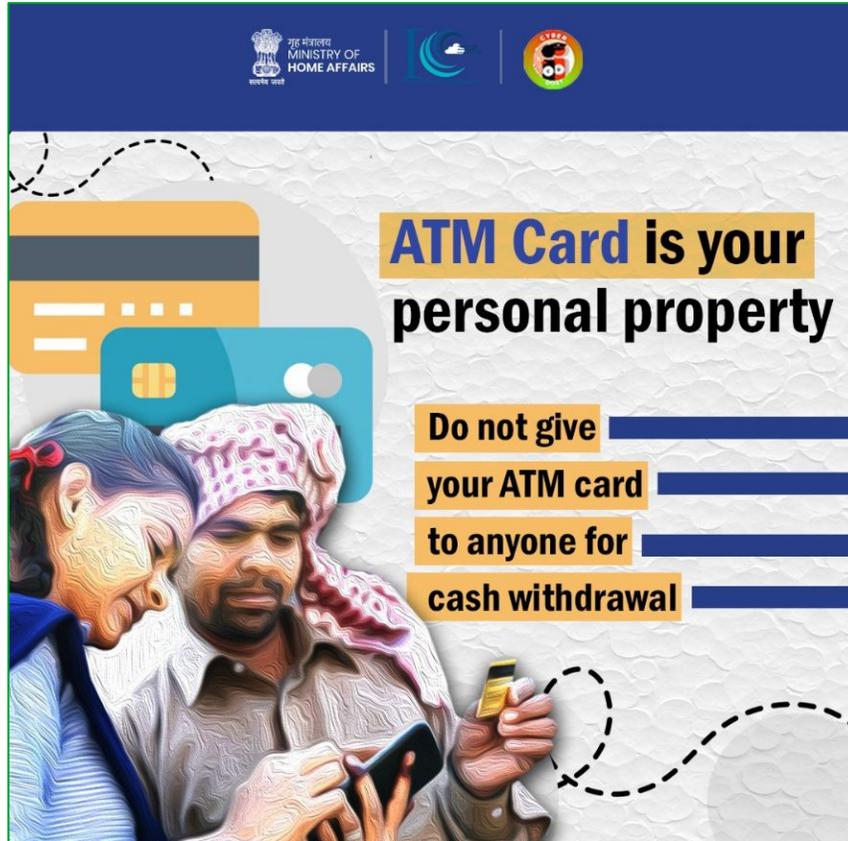
cybercrime.gov.in Cyber-safety and Cybersecurity awareness handle maintained by Ministry of Home Affairs, Government of India

India 📅 Joined March 2018

81 Following 395.2K Followers

FOLLOW @CYBERDOST on TWITTER

AWARENESS TIPS



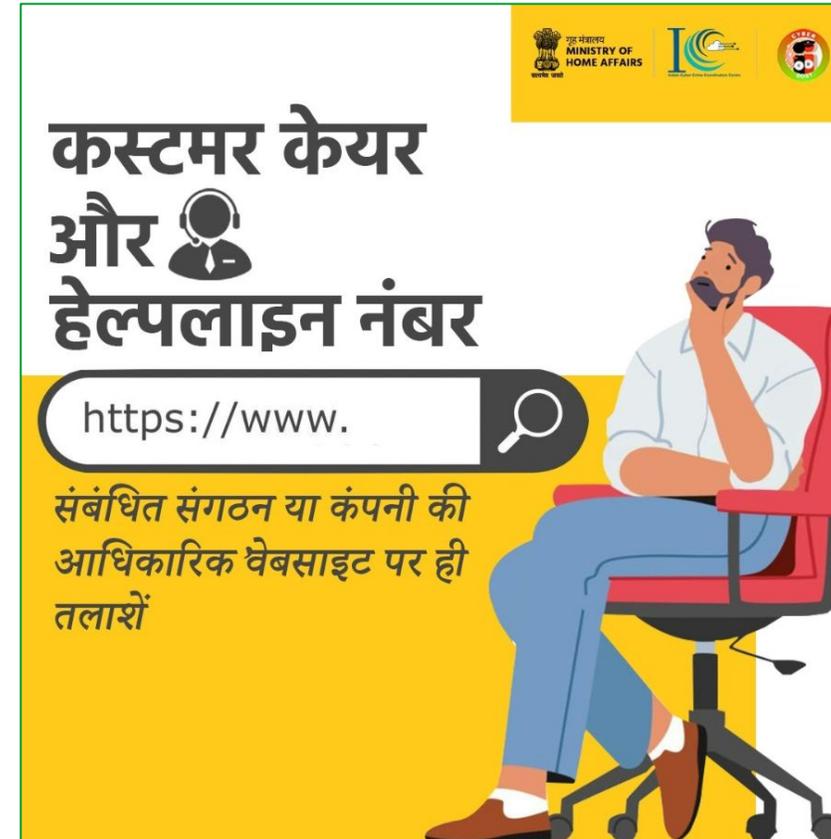
शुभ संकल्प
MINISTRY OF
HOME AFFAIRS

ATM Card is your personal property

Do not give your ATM card to anyone for cash withdrawal

The poster features a man and a woman looking at a smartphone. The man is holding an ATM card. The background is a textured, light-colored surface. Logos for the Ministry of Home Affairs and the Cyber Crime Cell are visible in the top right corner.

ATM EXCHANGE



कस्टमर केयर
और हेल्पलाइन नंबर

<https://www.>

संबंधित संगठन या कंपनी की आधिकारिक वेबसाइट पर ही तलाशें

The poster shows a man sitting in a red office chair, talking on a mobile phone. The background is a solid yellow color. Logos for the Ministry of Home Affairs and the Cyber Crime Cell are visible in the top right corner.

Beware of customer care and helpline number fraud

AWARENESS TIPS



Beware of Remote Access Fraud

Never download any App like Quicksupport, Anydesk or Team Viewer, etc. for KYC completion

Such App gives remote access to your devices, which allows fraudster to know your PIN, OTP, Bank account details, etc. for committing fraud

ATM Exchange



E-commerce fraud

Fake online shopping websites are created by cyber fraudsters offering steep discount on branded products. After accepting the payment, no order is delivered

Safety Tips

- Verify E-Commerce Website Reputation before buying
- Customer reviews may be paid/fake. Be vigilant before trusting them
- If in doubt, prefer 'Cash on Delivery' mode
- Do not enter card details or net-banking details on untrusted web pages

Beware of customer care and helpline number fraud

AWARENESS TIPS



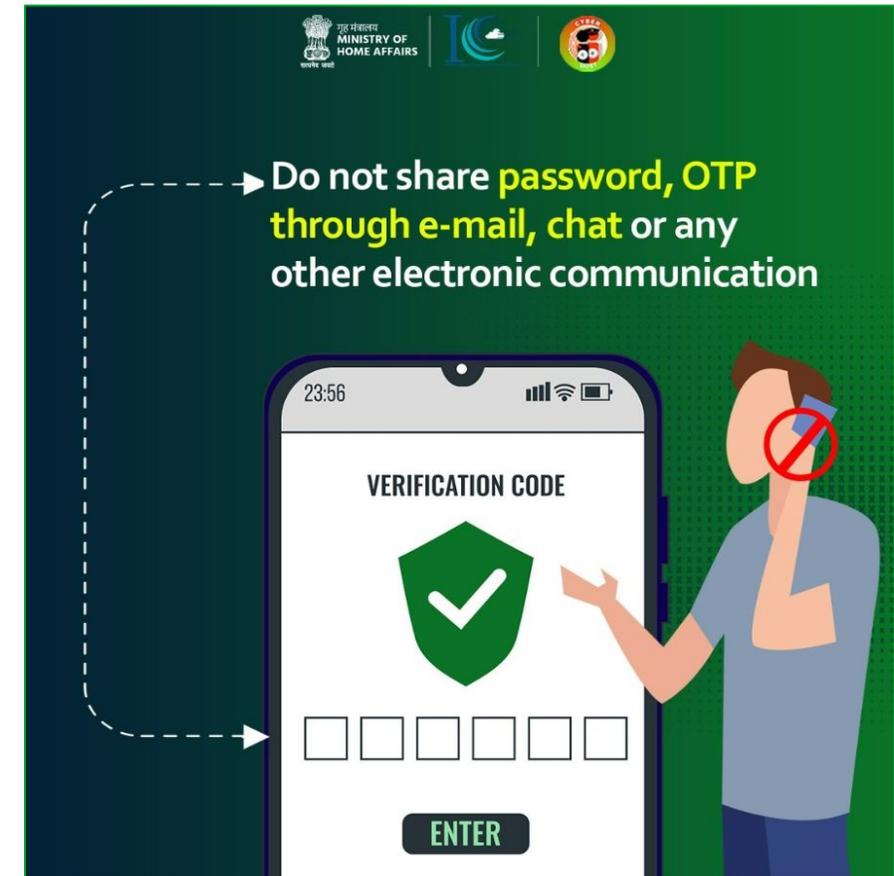
Ministry of Home Affairs logo and icons for I-CARE and 112 are visible at the top right of the infographic.

Avoid sharing personal details while lodging your grievances/complaints on different social media platforms

It may be used by cyber fraudsters to defraud you posing as a customer care executive

The infographic features an illustration of a person with a magnifying glass and another person at a desk, and another illustration of a person at a laptop with a 'Personal Data' label.

POSTING GRIEVANCE ON PUBLIC PLATFORM



Ministry of Home Affairs logo and icons for I-CARE and 112 are visible at the top right of the infographic.

Do not share password, OTP through e-mail, chat or any other electronic communication

VERIFICATION CODE

ENTER

The infographic shows a person holding a smartphone displaying a verification code screen with a green shield icon and a red 'no' symbol over the person's face.

HIJACKING OF CREDENTIALS FROM OTHER PLATFORMS

AWARENESS TIPS



PASSWORD and P@SSWORD

RED FLAGS

Poorly created website and App

No information of the founder

Registration details not found

No complete work details

Lots of bad reviews online

No official contact details

No Proper contact details

Hundreds of Complain online

All certificates and proofs shown in app is fake

No active/legit social media handles and many more

Follow Earning App offer very lucrative plan.

SOME DO's and DON'T

- Secure password and PIN details
- DO be observant when withdrawing cash from ATMs
- Do online transactions from safe and reputed websites
- Do update device operating systems, anti-virus, and browsers to prevent from financial frauds
- Exercise caution when buying or selling stuff online
- Check bank statements regularly
- Report lost card immediately

- Don't respond instantly to a phone call, letter or email
- Don't download apps from just anywhere
- Don't store card numbers on websites you don't frequently use.
- Don't let the ATM card out of your sight
- Don't believe every email or text message you receive
- Don't click on suspicious links in emails/SMS
- Don't pounce too quickly on online deals
- To avoid cheque frauds, don't sign the blank cheque before completing all details

Online Financial Frauds – Handy links / contacts

- » File a grievance at Bank immediately
- » Immediately dial helpline number : **1930**
- » Report on www.cybercrime.gov.in (National Cyber Crime Reporting Portal)
- » Report on Social Media Platforms



THANK YOU



Questions:

- » What are the best practices to prevent from latest emerging financial scams like instant loan, part time jobs, etc.?
- » What are the additional feature to be implement for password protection?